

Message to Clients

Mandatory Vaccinations for Home Care Support Workers

You will be aware that Mandatory Vaccination requirements have been imposed on our Support Workers.

From 11:59 today, Monday 15th November 2021, all our Support Workers must have had at least one COVID-19 vaccination. All Support Workers must get their second vaccination by 11:59am on Saturday 1st January 2022.

We have encouraged all our staff to get vaccinated, however at the time of sending this message to you there is a small percentage of our Support Workers who haven't had their first vaccination. Because of the Mandatory Vaccination requirements that we must adhere to, these Support Workers will unfortunately and unavoidably, be **unable** to provide care and support to our Clients from midnight tonight.

This number may change, but unfortunately, some unavoidable disruption to our service may occur.

Please be assured that we have been (and still are) working with the Support Workers who haven't yet been vaccinated around the consequences of the mandatory requirements. We don't want to lose any of our Support Workers, but ultimately, with the exception of any medical exemptions, it is an individual choice to be vaccinated or not.

Having unvaccinated Support Workers off work from tomorrow will cause some difficulties in making sure that HSN can continue to provide support to you at home. This may mean that there might be a different person supporting you from tomorrow.

Due to Privacy rules, we are unable to publish the names of the as yet unvaccinated Support Workers. However, we will contact you individually today if there is going to be any change in the Support Workers who usually come to you.

We apologise for the inconvenience and possible worry all this may cause, but we are living in difficult times and ask that you bear with us while we work through any difficulties.

If you need any further information about compulsory vaccinations, please look on our web-site and other trusted sources such as:

[COVID-19 Public Health Response \(Vaccinations\) Order 2021](#)

<https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-response-planning/covid-19-mandatory-vaccinations>

<https://www.health.govt.nz/system/files/documents/pages/health-worker-vaccination-guidance-document-for-pcbus-and-workers-11nov21.pdf>

<https://covid19.govt.nz/alert-levels-and-updates/covid-19-protection/>

<https://www.mbie.govt.nz/about/news/government-announces-covid-19-workplace-vaccination-legislation/>